



## Department's Parent Guide

(May 2020)



Child Care Licensing (CCL) is a state program within the Bureau of Licensing and Certification in the Utah Department of Health. CCL supports families by protecting the health and safety of children in the child care programs we oversee. All regulated facilities have at least one announced and one unannounced inspection each year.

When your child is in a child care program, ensure that you are aware of:

- Behavioral expectations for your child
- Policies and procedures
- How children will be properly supervised
- The caregiver-to-child ratio
- How emergencies will be handled
- Training and CCL background checks for all staff
- The daily schedule and how children's needs will be met

To learn more about the rules and requirements for child care programs, please visit:

<https://childcarelicensing.utah.gov/Rules.html>

Having a city business license is not the same as having a child care license, certificate, or approval from CCL.

To contact CCL with questions, concerns, or complaints please visit us at:  
**[childcarelicensing.utah.gov](https://childcarelicensing.utah.gov)**

To find child care providers and view their licensing record, please visit:  
**[careaboutchildcare.utah.gov](https://careaboutchildcare.utah.gov)**

To report suspected or witnessed child abuse or neglect, please call:  
**1-855-323-3237**